

To preserve good manners and security for all guests and our little community, we appreciate your kind acceptance and compliance with these House Rules:

## CHECK IN/ CHECKOUT TIMES

Check in: 2 p.m.

Check out: 12 p.m. (noon)

Late check out fee will be applied as follow:

- 50% of the normal rate for checking out before 6 p.m.
- Full daily rate for checking out after 6 p.m.

## LEAVING LUGGAGE

You can leave your luggage with us **FREE OF CHARGE** on the arrival date and for up to two weeks after check out. However, since we have limited space for storage we can only allow one backpack/suitcase and one small bag per person. Storing of fresh foods and hazardous items is strictly prohibited and may be removed without notice. **ETZzz Hostel** cannot be held responsible for any loss or damage of the items stored with us. We reserve the right to apply a fee of THB 30/bag/day for extra luggage or luggage left over two weeks.

## PAYMENT & KEY DEPOSIT

Full payment for room/bed and a key deposit are required upon check-in. Key deposit will be returned to you at check out as you return your key and occupy badge to one of our hosts.

## HOUSEKEEPING

We clean our rooms daily between 10 a.m. and 3 p.m. New bed sheet, blanket and pillow case are provided for every new guest. For stay-over guests, your bed sheet will be changed every 3 days. If you do not wish your bed sheet to be changed, please kindly inform our staff.

## TURNING OFF AIR-CONDITION & LIGHTING

In-room air-condition is available 24 hours. However, to save our beautiful planet, please help **REDUCE CARBON EMISSION** by **turning off** your air conditioning and lights when you leave the room.

## KEEP YOUR NOISE DOWN PLEASE

As a courtesy to other guests, please keep the noise down **after 10 p.m.**, especially in the residence area. We reserve the right to ask those who disturb other guests to leave the premises.

## TAKE OFF YOUR SHOES

Please take off your shoes and change to the slippers provided before entering the residence area.

## TOWEL HIRE & LAUNDRY

We provide clean towels for hire during your stay at THB50 per piece. Guest laundry service is provided by our next door neighbor with extra charge. Please enquire with our host upon check in.

## VISITORS

For security reason, visitors are not allowed inside the hostel.

## EMERGENCY EXIT

The Emergency Exit is at the back of the building. In case of fire, please exit the building and assemble at the parking lot across the street.

## SMOKING POLICY

Smoking is **strictly prohibited** anywhere inside the hostel premises. A smoking area is provided on the rooftop open space. According to Thai law, any violation is subjected to a fine of THB 2,000.

